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CONTROL 2 Cambridgeshire's Wildlife Bree	FOR TERM TIN	TE OF VISITS, N	OKING D OT AVAILABLE DURING [T:/ DEPART	s school holidays. _/2024	
How will yo SCHOOL	u be arriving?			Please stat	te number.
SCHOOL ADDRESS					
CONTACT NAME			TELEPHONE		
CONTACT EMAIL					
INVOICE EMAIL					

Please specify above where you would like your invoice emailed.

<b>GROUP PRICES</b>	Child age 2-13	Additional Adult	Child age 2-13	Additional Adult
2024	Paid at least 2 weeks in advance Allow 1 week for invoice to be issued!		Prebooked at least 1 week in advance and pay on the day / invoiced after.	
Rate for 20 or more paying people.	<b>£5.25</b> (£4.38 + 20% VAT)	<b>£6.50</b> (£5.42 + 20% VAT)	<b>£5.75</b> (£4.79 + 20% VAT)	<b>£7.50</b> (£6.25 + 20% VAT)

GROUP NUMBERS<br/>Number of children\* See overleaf for Terms and ConditionsNumber of childrenAge of childrenTotal number of adults \_\_\_\_\_<br/>(including free adult tickets)

PAYMENT - Please tell us how you would like to pay. \* See overleaf for Terms and Conditions Pre-pay 2 weeks in advance: \_\_\_\_\_ Pay on day: \_\_\_\_\_ Invoiced after visit: \_\_\_\_\_ Pre-payment - you will be invoiced for the number of people entered on this booking form. Invoices can take up to 1 week to be processed, so ensure you send your form in plenty of time!

**Pay on day** - payment must be made on the day in one lump sum by cheque, cash or card. **Invoiced after visit** - we can email you for the number of visitors on the day, £10 admin charge.

#### **GIFT SHOP & GOODY BAGS**

Will your children be bringing pocket money to use in the gift shop? Yes / No	b £
Pre-booked goody bags, please state number required. (Price includes VAT)	£3.50

Your booking is not confirmed until you have received a confirmation pack from us. By signing this form you agree to the Terms and Conditions of booking as stated overleaf.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_

Please return the completed form to: Linton Zoo, Hadstock Road, Linton, Cambridgeshire, CB21 4NT Tel: 01223 891308, Email: lintonzoo@hotmail.co.uk

# **INFORMATION, TERMS & CONDITIONS**

Please read through this page carefully, failure to do so may result in you missing out on vital information regarding your booking.

#### **GROUP NUMBERS**

Children classed as age 2 to 13. Age 14 and above will be charged at the adult rate. You know your children best, so it is up to you to decide the how many adults you need to adequately supervise your children.

We will give you 1 free supervising adult ticket (age 18+) for every 10 paying children.

## **PRE-PAYING GROUPS**

## Payment must reach us 2 weeks before your visit in one lump sum.

Group numbers on your booking form will be used to issue an invoice, any ammendments you require to the initial invoice will be charged at £5 per change. Allow up to 1 week for an invoice to be issued and send payment in plenty of time to ensure payment is received on time.

Any additions to the initial payment will be charged the 'on the day' rate. Payments accepted debit card or cash.

Refunds for over payment can be claimed following your visit should your full party not attend, a £10 administration charge will be applied. A £25 cancellation fee will be applied should your group cancel your visit once your initial booking confirmation has been sent.

## PAYING ON THE DAY GROUPS

Your booking form must be received at least 1 week in advance of your visit. On arrival a member of your group must go straight to the gatehouse to agree final numbers and make payment, which must be in one lump sum. Payments accepted, debit card or cash.

If you wish to be invoiced following your visit there is a  $\pm 10$  administration charge, payment must then be made within 30 days of the invoice date.

## HANDS-ON ACTIVITIES

Whereas no problem has ever arisen from handling animals or animal derivatives from Linton Zoo, Health and Safety law requires that children are supervised while washing their hands after every session with the animals or any animal derivative. It is the responsibility of your group to ensure that everyone's hands are thoroughly cleansed and you must provide anti-bacterial wipes, gel or similar for this purpose, otherwise visitors will not be allowed to touch any of the animals. Anti-bacterial soap is provided in the toilet block and reptile house.

#### **GIFT SHOP**

It is useful for us to know if your group is planning to visit the gift shop, to ensure we can provide adequate staffing levels to deal with the additional sales. If we know how much your children have to spend we can offer mini-deals to your group so they get more for their money!

## GOODY BAGS (subject to availability)

Goody bags must be pre-booked and contents may vary from pictures displayed. Prices includes VAT and cheques should be made payable to 'Linton Zoo Coffee Shop'.

# SAFETY RULES - as detailed on information sheet

Our short list of safety rules must be adheared to by all in your group throughout your visit. They are designed to keep you, your children, our staff and of course our animals happy and safe. Failure to follow these rules may result in you being asked to leave the site.